



*Enabling Transformation*

[qxglobalgroup.com](http://qxglobalgroup.com)

# CORPORATE SUSTAINABILITY REPORT 2021





## CONTENTS

Message from our CEO.....	3
Our commitment to the UN Sustainable Development Goals (SDGs).....	4
QX Corporate Social Responsibility Flagship Programs.....	6
Our PRECISE Core Values .....	7
Our Brand DNA.....	7
Contact Us.....	8

## Message from our CEO



**FRANK ROBINSON**

Group Chief  
Executive Officer

Hello,

As we move towards a more connected world where we all depend on each other, it's more important than ever to focus on sustainability in all that we do. We are proud to present our Sustainability Report covering the years 2020 and 2021.

By building a sustainable business, we want to foster a positive social and environmental impact across everything we do. We are proud of our work so far, but we also know more still needs to be done. In this report, we are happy to share our progress in the past two years across the focus areas of the United Nations' Sustainable Development Goals (SDG's), including reducing world hunger, changing the lives of disabled people, focusing on fostering a diverse and inclusive workplace, helping to build thriving communities, and providing educational support to underprivileged children.

At no time was it more evident than in 2020 with the start of the COVID-19 pandemic of how connected we all are and the impact we have on each other. QX's capacity to be agile and innovative combined with our deep industry domain expertise enabled us to promptly address the new challenges faced by the company and our clients. Ensuring business continuity for our clients and focusing on the health and safety of our employees were the two main aspects guiding every choice we made. Our capability to deliver continual services throughout the crisis and have transparent, frequent communication with both clients and employees is one of the main reasons we were able to stay resilient. While this report will focus on our sustainability efforts through 2020 and 2021, it's also crucial to know the efforts made by the entire organisation to get through the pandemic safely.

As we move forward in this new world with new ways of working, how we become successful is as important as the success itself. Our PRECISE Core Values guide us on how we work and continue to be applied in everything we do.

We've also recognised the importance of mental health and its role when it comes to stress. To address this, we have partnered with 1to1help, India's leading Employee Assistance Program (EAP) to minimise the stigma around mental health and provide team members a safe place to speak with qualified professionals and get any help they require.

An area that we are constantly working on is inclusivity. QX is a place where everyone is welcomed and encouraged to be themselves without the fear of being judged. A primary aspect of our inclusivity agenda is to increase the percentage of women team members in the company. At QX, women now make up 36% of the workforce. This may not seem substantial however, the numbers have been increasing every year, which means we are progressing in the right direction.

Corporate Sustainability is a continuous process, and we commit to taking an approach that is genuine, meaningful, and with the intention to do good in the world. We want to thank our team members from all over the world, our clients, stakeholders and everyone who continues to support us and help us build a sustainable future where we can all live safely and happily.

**Best Regards,**

A handwritten signature in blue ink, appearing to read 'Frank Robinson', with a horizontal line underneath it.

Frank Robinson  
Group CEO

# Our commitment to the United Nations Sustainable Development Goals (SDGs)

By partnering with B1G1's Business for Good movement we are working toward achieving the goals set by the UN for Sustainable Development. At the core of the UN plan are 17 Sustainable Development Goals, which require urgent action by all countries. The goals range from clean water and sanitation to reducing inequalities.

Through our 'Outsourcing for Good' program we've made an impact towards all 17 goals. Here are the top 5 goals where we've made the most impact.



1   
Clean Water and Sanitation

2   
Quality Education

3   
No Poverty

4   
Decent Work and Economic Growth

5   
Sustainable cities and communities

## Our Sustainable Development Goals (SDGs) Impacts



**9,434**  
IMPACTS



**178**  
IMPACTS



**7,319**  
IMPACTS



**23,048**  
IMPACTS



**268**  
IMPACTS



**37,349**  
IMPACTS



**5,006**  
IMPACTS



**8,878**  
IMPACTS



**118**  
IMPACTS



**1,678**  
IMPACTS



**8,140**  
IMPACTS



**686**  
IMPACTS



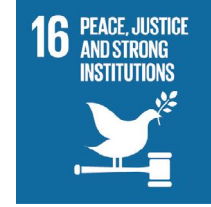
**1,003**  
IMPACTS



**106**  
IMPACTS



**2,643**  
IMPACTS



**488**  
IMPACTS



**147**  
IMPACTS

# QX Corporate Social Responsibility Flagship Programs

## SPECIAL OLYMPICS BHARAT

We co-sponsor the Special Olympics Bharat event and regularly include the younger children with disabilities in our yearly events. Special Olympics Bharat is a Charitable Trust utilizing the power of sports to change the lives of children and adults with Intellectual Disability.



## NAVJYOT ANDHAN MANDAL (Blind People Association)

QX carries out clothing collection drives which are donated to the Blind People Association. Navjyot Andhjan Mandal assists blind students and workers from rural areas with food, accommodation and training to be self-sufficient. Nearly 100 people live at their facility.

## QX EDUCATION TRUST

The QX Education Trust supports children from underprivileged backgrounds to get an education and uplift themselves. The Trust partners with schools such as Shree Nayak School in Ahmedabad to provide education to children who are not financially capable. We currently sponsor the education of 18 children attending Shree Nayak School.

QX also supports 22 other children in Ahmedabad from underprivileged backgrounds by covering their school fees and other expenses such as books, stationary, etc.



## Our PRECISE Core Values

At QX our Code of Ethical Business Conduct is shaped by our 'PRECISE' Core Values of **Passion, Respect, Empathy, Collaboration, Innovation, Self-awareness and Excellence.** These values guide us in how we work and the way we impact society and our environment.

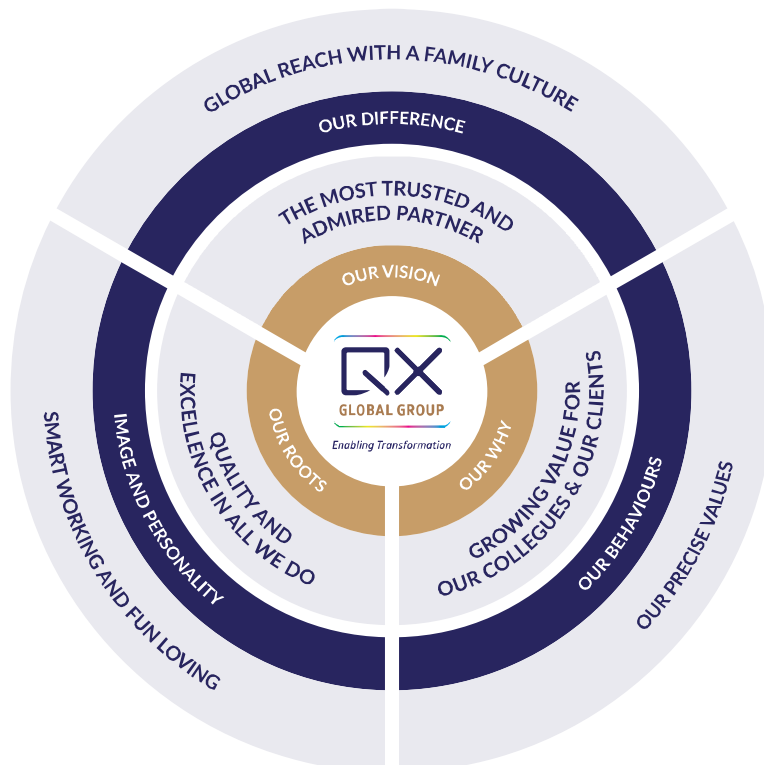
With our global teams and client communities scattered across the world, we take pride in our global culture that helps us work towards a unified purpose for our clients, our partners and society at large.

We know the road is long when it comes to corporate social responsibility but we also know that if we conduct our business in an ethical manner we will make a contribution to sustainability and helping each other live better.



## Our DNA wheel

The essence of our brand is embedded into our DNA. It encompasses our vision, core purpose and core values that drives the growth and success of our organization. Our brand DNA wheel defines why our organization exists and helps us work towards our purpose of building trust in society and solving important problems.





## About QX

QX Global Group is a leading provider of business process management services. With over 18 years of accounting and recruitment process outsourcing experience, we help our clients unlock business value by improving process efficiencies and automation in the accounting and recruitment function to enable business transformation. We operate from offices across the UK, USA, Canada, Australia and India.

---

For additional information visit  
<https://www.qxglobalgroup.com>

or reach out to us on  
[socialimpact@qxglobalgroup.com](mailto:socialimpact@qxglobalgroup.com)

Follow QX Global Group on

