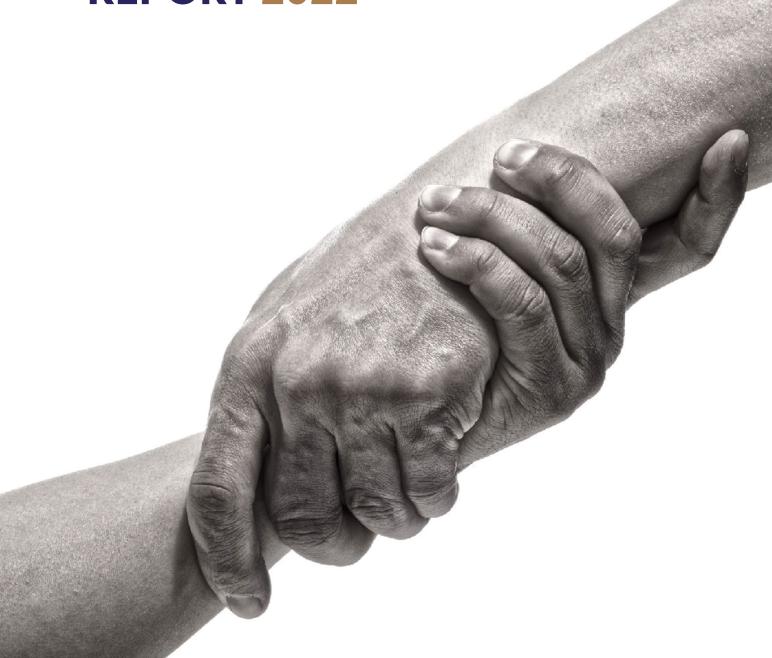


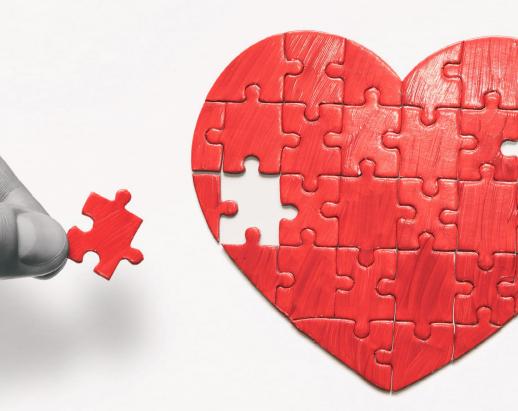
**Enabling Transformation** 





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### Message from our CEO



FRANK ROBINSON
Group Chief
Executive Officer

Dear stakeholder,

Thank you for your continued support of the QX Global Group. I am happy to share the second edition of our CSR Report covering 2022.

The adaptability and sustainability of our business model has allowed us to grow this year. In February 2022, we acquired Chazey Partners, a global management consulting and advisory firm. With this acquisition, we have been able to implement a strategy focused on differentiating our solutions and growing our expertise in consulting, enterprise-wide technology enablement, and geographic expansion into new regions like Mexico.

We have continued to invest in our 2,500 people, our digital capability solutions and our brand — all of which have driven our growth in North American markets. Digital transformation is changing the way we do business and playing an increasingly important role in our daily lives. QX is strongly positioned to help organisations across the globe navigate this shift and rapidly transform their business operations using our three-pronged approach of People, Process and Platform.

This year, we have also laid special emphasis on creating a positive social and environmental impact in everything we do for ourselves and our clients. Our 2022 CSR Report specifies the areas we extensively focused on this year as part of the United Nations' Sustainable Development Goals (SDGs). This includes reducing poverty, uplifting the lives of people affected by war or disaster, changing lives of disabled people, and fostering a diverse and inclusive workplace.

While in the last few years, we have continued to deliver on our promises to our clients to manage the crisis, this year was all about improving the future. Our PRECISE Core Values guide us on how we work and they continue to be applied in everything we do. This year was a very exciting one for us as we entered Everest Group's Finance and Accounting Outsourcing (FAO) Services PEAK Matrix® Assessment 2022. Building on this momentum, we were also recognized as a Great Place to Work® by the institute. We scored high on qualities including trust, pride, and culture.

Our commitment towards Corporate Social Responsibility has been firm. We want to thank our team members from all over the world, our clients, stakeholders and everyone who continues to support us and help us build a sustainable future where we can all live safely and happily.

Best Regards,

Frank Robinson Group CEO

## Our commitment to the United Nations Sustainable Development Goals (SDGs)

By partnering with B1G1's Business for Good movement we are working toward achieving the goals set by the UN for Sustainable Development. At the core of the UN plan are 17 Sustainable Development Goals, which require urgent action by all countries. The goals range from clean water and sanitation to reducing inequalities.













Through our 'Outsourcing for Good' program we've made an impact towards all 17 goals. Here are overall impacts we have created.

## **Our Sustainable Development Goals (SDGs) Impacts**



**9,754** IMPACTS



488 IMPACTS



**13,505** IMPACTS



**23,848** IMPACTS



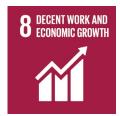
268 IMPACTS



**37,349** IMPACTS



220 IMPACTS



**8,878** IMPACTS



338 IMPACTS



**3,228** IMPACTS



**8,360** IMPACTS



**686** IMPACTS



**1,003** IMPACTS



106 IMPACTS



**2,643** IMPACTS



488 IMPACTS



147 IMPACTS

## **QX Corporate Social Responsibility Flagship Programs**



#### SPECIAL OLYMPICS BHARAT

We co-sponsor the Special Olympics Bharat event and regularly include the younger children with disabilities in our yearly events. Special Olympics Bharat is a Charitable Trust utilizing the power of sports to change the lives of children and adults with Intellectual Disability.



# NAVJYOT ANDHAN MANDAL (Blind People Association)

QX carries out clothing collection drives which are donated to the Blind People Association. Navjyot Andhjan Mandal assists blind students and workers from rural areas with food, accommodation and training to be self-sufficient. Nearly 100 people live at their facility.



#### **QX EDUCATION TRUST**

The QX Education Trust supports children from underprivileged backgrounds to get an education and uplift themselves. The Trust partners with schools such as Shree Nayak School in Ahmedabad to provide education to children who are not financially capable. We currently sponsor the education of 18 children attending Shree Nayak School.

QX also supports 22 other children in Ahmedabad from underprivileged backgrounds by covering their school fees and other expenses such as books, stationary, etc.



At QX our Code of Ethical Business Conduct is shaped by our 'PRECISE' Core Values of Passion, Respect, Empathy, Collaboration, Innovation, Self-awareness and Excellence. These values guide us in how we work and the way we impact society and our environment.

With our global teams and client communities scattered across the world, we take pride in our global culture that helps us work towards a unified purpose for our clients, our partners and society at large.

We know the road is long when it comes to corporate social responsibility but we also know that if we conduct our business in an ethical manner we will make a contribution to sustainability and helping each other live better.



#### **Our DNA wheel**

The essence of our brand is embedded into our DNA. It encompasses our vision, core purpose and core values that drives the growth and success of our organization. Our brand DNA wheel defines why our organization exists and helps us work towards our purpose of building trust in society and solving important problems.



## **About QX**

QX Global Group is a leading provider of business process management services. With over 18 years of accounting and recruitment process outsourcing experience, we help our clients unlock business value by improving process efficiencies and automation in the accounting and recruitment function to enable business transformation.

We operate from offices across the UK, USA, Mexico, Canada, Australia and India.

For additional information visit https://www.qxglobalgroup.com

or reach out to us on socialimpact@qxglobalgroup.com

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